

General Terms and Conditions of Sale

Booking and Payment

1. To confirm a quote it is necessary to send an e-mail to noleggiobusroma@gmail.com with all details of requested services.
2. The reservation is finalized upon receipt of 30% non-refundable deposit by bank transfer.
3. The balance must be paid within 30 days before the start date of the booked services.
4. If the booking was made less than 30 days from the date of the first service, total payment is required at confirmation time.
5. For *last minute* bookings confirmed within 3 days prior to the first service, total payment by credit card or *PayPal* is required.

Cancellation

1. The cancellation of a reservation must be communicated by email to noleggiobusroma@gmail.com.
2. The cancellation penalty is established based on the date of receipt of your communication by e-mail and are expressed as a percentage of the amount of reservation, as indicated below:
 - a) For cancellation received after your confirmation, no later than 30 days from the beginning of services, a penalty of 30% will be applied, then you will lose the deposit paid.
 - b) For cancellations received within 30 days prior to the start date of the booked services, a penalty of 100% will be applied.
 - c) No penalty in case of cancellations for exceptional events.
 - d) No penalty if you have to change the date or time of a service, provided that the change is notified at least two working days from the first service. The rate may incur additional charges in the case of night services, holidays or on days with special events.

NOLEGGIO BUS ROMA S.r.l. u.s.

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